Department/ Offices: **ASI CONFERENCE AND EVENTS**

5=Excellent
4=Good
3=Fair
2=Needs improvement
1=Unacceptable
n/a=Not applicable

Web Site/Telephone Contacts:

5/4/07 3:00pm	5/13/07 5:00pm
5/7/07 9:00am	5/18/07 2:30pm

In Person Visits:

5/3/07 1:15pm	5/4/07 2:00pm
5/4/07 10:45am	5/7/07 10:00am

1. The physical environment of the department.
Comments:
Clean and a lot of info on counters.

Average= 4
Total respondents= 2
# of 5's= 1
# of 4's= 0
# of 3's= 1
# of 2's= 0
# of 1's= 0
# of n/a's= 0

2. The quality of the interpersonal contact.
Comments:
Not that great and very nice in person.

Average= 3.5
Total respondents= 2
# of 5's= 1
# of 4's= 0
# of 3's= 0
# of 2's= 1
# of 1's= 0
# of n/a's= 0

3. The pertinent knowledge of the staff.
Comments:
They knew all the schedules.

Average= 4
Total respondents= 3
# of 5's= 1
# of 4's= 0
# of 3's= 1
# of 2's= 0
# of 1's= 0
# of n/a's= 1

4. The timeliness in addressing my questions and concerns.
Comments:
On time, but they took a while to get the events for public speakers.

Average= 4
Total respondents= 2
# of 5's= 1
# of 4's= 0
# of 3's= 1
# of 2's= 0
# of 1's= 0
# of n/a's= 0

5. The usefulness of the referrals and resources.
Comments:
Brochures.

Average= 3.5
Total respondents= 2
# of 5's= 1
# of 4's= 0
# of 3's= 0
# of 2's= 1
# of 1's= 0
# of n/a's= 0

6. Your overall experience of the department contact.
Comments:
Ok, they got the job done.

Average= 4
Total respondents= 2
# of 5's= 1
# of 4's= 0
# of 3's= 1
# of 2's= 0
# of 1's= 0
# of n/a's= 0

7. Was the We Care survey visible and accessible?

Yes= 2
No= 0

8. Comments on Website.
Very informative and easy to follow.
Nice website.