

Department/ Offices: ASIAN & PACIFIC ISLANDER STUDENT CENTER

Web Site/Telephone Contacts:

5/5/07 10:30am 5/9/07 9:15am
5/5/07 10:17am 5/11/2007 9:15am

In Person Visits:

5/5/07 1:30pm
5/15/07 12:25pm
5/17/07 1:45pm

5=Excellent
4=Good
3=Fair
2=Needs improvement
1=Unacceptable
n/a=Not applicable

1. The physical environment of the department.

Comments:

When I went in it felt crowded. There are too many things going on.
Nice and roomy. Lots of tables and chairs/couches. Beautiful mural.
Nice eating room, and looks comfortable enough to eat in.

Average= 4 # of 5's= 1
Total respondents= 2 # of 4's= 0
of 3's= 1
of 2's= 0
of 1's= 0
of n/a's= 0

2. The quality of the interpersonal contact.

Comments:

Hard to get someone to ask questions.
Very good. Friendly, helpful.
Two people willing to answer questions and gave me a tour.

Average= 4.5 # of 5's= 1
Total respondents= 2 # of 4's= 1
of 3's= 0
of 2's= 0
of 1's= 0
of n/a's= 0

3. The pertinent knowledge of the staff.

Comments:

They referred me to the website.
Knew a lot about the flyers, programs, and history of the mural.

Average= 4.5 # of 5's= 1
Total respondents= 2 # of 4's= 1
of 3's= 0
of 2's= 0
of 1's= 0
of n/a's= 0

4. The timeliness in addressing my questions and concerns.

Comments:

They answered my questions very quickly
and seemed like they had to do something else.
Immediate but they weren't too busy.

Average= 4 # of 5's= 1
Total respondents= 2 # of 4's= 0
of 3's= 1
of 2's= 0
of 1's= 0
of n/a's= 0

5. The usefulness of the referrals and resources.

Comments:

They had a lot of handouts and it was busy/needs better organization.
Anyone can make posters with supplies.
Told me about programs, services, and contacts.

Average= 4 # of 5's= 1
Total respondents= 2 # of 4's= 0
of 3's= 1
of 2's= 0
of 1's= 0
of n/a's= 0

6. Your overall experience of the department contact.

Comments :

I felt like I was out of place because there was no one that asked me if I needed something.
Excellent.

Average= 3.5 # of 5's= 1
Total respondents= 2 # of 4's= 0
of 3's= 0
of 2's= 1
of 1's= 0
of n/a's= 0

7. Was the We Care survey visible and accessible?

Yes= 0
No= 2

8. Comments on Website.

Website was very informative.