

Department/ Offices:

CAREER CENTER

Web Site/Telephone Contacts:

4/27/07 3:00pm	5/8/07 11:45am
5/1/07 7:45am	5/12/07 1:29pm
5/7/07 5:00pm	5/14/07 1:20pm

In Person Visits:

4/30/07 11:20am	5/9/07 1:00am
5/2/07 12:25pm	5/16/07 12:35pm
5/4/07 10:20am	5/16/07 4:15pm

5=Excellent
4=Good
3=Fair
2=Needs improvement
1=Unacceptable
n/a=Not applicable

1. The physical environment of the department.

Comments:

Clean, uncluttered, and orderly.
A lot of space for students.
Very nice and organized.

Average=	5	# of 5's=	3
Total respondents=	3	# of 4's=	0
		# of 3's=	0
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

2. The quality of the interpersonal contact.

Comments:

Very helpful at front desk.
People are always friendly.
No one really contacted me when I walked in.

Average=	4.3	# of 5's=	2
Total respondents=	3	# of 4's=	0
		# of 3's=	1
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

3. The pertinent knowledge of the staff.

Comments:

Gave me answers to my questions.
Very few questions they did not have answers for.
Student did not really know too much.

Average=	4.3	# of 5's=	1
Total respondents=	3	# of 4's=	2
		# of 3's=	0
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

4. The timeliness in addressing my questions and concerns.

Comments:

Timeliness was very prompt.
Great with timeness.
Phone was good, in person was contacted until I approached them.

Average=	4.7	# of 5's=	2
Total respondents=	3	# of 4's=	1
		# of 3's=	0
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

5. The usefulness of the referrals and resources.

Comments:

Resources were available.
Resources were helpful.
Phone contact transferred me.

Average=	4.3	# of 5's=	1
Total respondents=	3	# of 4's=	2
		# of 3's=	0
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

6. Your overall experience of the department contact.

Comments:

It was a very knowledgeable contact.
Met all my needs.
Very nice appearance.

Average=	4.3	# of 5's=	1
Total respondents=	3	# of 4's=	2
		# of 3's=	0
		# of 2's=	0
		# of 1's=	0
		# of n/a's=	0

7. Was the We Care survey visible and accessible?

Yes= 0
No= 2

8. Comments on Website.

Very helpful.
Accessible.