

Department/ Offices:

ASI GAS CREATIVE GROUP

Web Site/Telephone Contacts:

5/4/07 1:00pm	5/13/07 5:00pm
5/3/07 9:00am	5/18/07 2:00pm

In Person Visits:

5/2/07 12:35pm	5/3/07 1:15pm
5/3/07 11:45am	5/14/07 10:30am

5=Excellent
4=Good
3=Fair
2=Needs improvement
1=Unacceptable
n/a=Not applicable

1. The physical environment of the department.

Comments:
Cluttered.

Average= 3	# of 5's= 0
Total respondents= 2	# of 4's= 1
	# of 3's= 0
	# of 2's= 1
	# of 1's= 0
	# of n/a's= 0

2. The quality of the interpersonal contact.

Comments:
Nice people, but I did not know who to go to each time.

Average= 4	# of 5's= 0
Total respondents= 2	# of 4's= 2
	# of 3's= 0
	# of 2's= 0
	# of 1's= 0
	# of n/a's= 0

3. The pertinent knowledge of the staff.

Comments:
They seemed like they could not give me exact answers.

Average= 3	# of 5's= 0
Total respondents= 2	# of 4's= 0
	# of 3's= 2
	# of 2's= 0
	# of 1's= 0
	# of n/a's= 0

4. The timeliness in addressing my questions and concerns.

Comments:
Gave me all they knew and asked others.

Average= 4	# of 5's= 0
Total respondents= 2	# of 4's= 2
	# of 3's= 0
	# of 2's= 0
	# of 1's= 0
	# of n/a's= 0

5. The usefulness of the referrals and resources.

Comments:
Did not have any.

Average= 3	# of 5's= 0
Total respondents= 2	# of 4's= 0
	# of 3's= 1
	# of 2's= 0
	# of 1's= 0
	# of n/a's= 1

6. Your overall experience of the department contact.

Comments :
It was apparent that it was student run.

Average= 3	# of 5's= 0
Total respondents= 2	# of 4's= 0
	# of 3's= 2
	# of 2's= 0
	# of 1's= 0
	# of n/a's= 0

7. Was the We Care survey visible and accessible?

Yes= 1
No= 1

8. Comments on Website.

No website.
Informative.